WTL Concierge Service - Optional Services Available to JCI Branches
Comparison of Tasks and Resource Requirements for 100 Stat project

Traditional Service		Concierge Service	
Task	**Est. Resources Required**	**Task**	**Est. Resources Required**
Perform site survey/review	4 man-hours	Perform site survey/review	4 hours
Assign stat ID's, gateway locations		Assign stat ID's, gateway locations	
Unpack individual thermostats	1-2 man-hours per stat = 100 to 200 man-hours (plus on-site per diem costs where applicable)	Performed at factory - stats shipped to site pre-activated and pre-tested with wireless connection, pre-labelled, kitted and bulk packed by zone/floor. Ready to mount/calibrate.	5 man-minutes per stat => 8 man-hours (minimal on-site disruption and costs)
Program stats with ID and wireless parameters			
Import wireless parameters to gateway			
Import wireless parameters to GBC			
Activate wireless connection for each stat			
Confirm end-to-end communication stat to GBC			
Label each stat with wireless ID/MAC Addr			
Input BACnet ID's and friendly descriptions			
Mount and calibrate stats	15 minutes per stat => 25 man-hours	Mount and calibrate stats	15 minutes per stat => 25 man-hours
Check/confirm wireless signal strength		Check/confirm wireless signal strength	
Prepare as-built points list	4 man-hours	Points list prepared by factory	1 man-hour for as-built updates
Prepare as-built drawings	4-8 man hours	Prepare as-built drawings	4-8 man hours

Cost of Concierge Service for JCI Branches: *$90 per stat => $9,000 for 100 stat project*

Concierge Service Estimated Savings: *100 to 200 man-hours*

(per 100 stat project)   *Travel and per diem for time on-site (2-4 man-weeks)*

Less disruption to customer (easier site access)